



**BONDI**LABS

# Privacy Notice

1st February 2020

# Welcome to Bondi Labs!

Effective: 1<sup>st</sup> February 2020

Thanks for using a Bondi Labs Software Service! By visiting, accessing or using our Software Services, you (“**you**”) are agreeing to this privacy notice (“**Privacy Notice**”).

## What this Notice Covers

Your privacy is important to us, and so is being transparent about how we collect, use, and share information about you. When you share information with us, for example by creating an account with us, we can make our Software Services even better - to help you connect with people or to make sharing with others quicker and easier. As you use our Software Services, we want you to be clear how we're using your information and the ways in which you can protect your privacy. This notice is intended to help you understand:

- What information we collect about you
- How we use information we collect
- How we share information we collect
- How we store and secure information we collect
- How to access and control your information
- How we transfer information we collect internationally
- Other important privacy information

This Privacy Notice covers the information we collect about you when you use our products or services, or otherwise interact with us (for example, by attending our events or exhibitions), unless a different notice is displayed. Bondi Labs, (“**Bondi Labs**”, “**we**”, “**us**” or “**our**”) refers to Bondi Labs Technologies Pty Ltd and any of our corporate affiliates. We offer a wide range of products and service, including our hosted and cloud-based products. We refer to all of these products, together with our other services and websites as “**Software Services**” in this notice.

You acknowledge and agree your use of the Software Services may be subject to other terms of use in addition to this notice. This Privacy Notice covers our treatment of your information but does not apply to the practices of companies we don't own or control, or people that we don't manage.

This notice also explains your choices about how we use your information. Your choices include how you can object to certain uses of information about you and how you can access and update certain information about you.

**If you do not agree with this notice, do not access or use our Software Services or interact with any other aspect of our business.**

Where we provide the Software Services under contract with an organisation (for example your employer) that organisation controls the information processed by the Software Services. For more information, please see Notice to Authorised Users below.

Where our processing of your information is covered by the EU General Data Protection Regulation 2016/679 ("**GDPR**"), the sections of this Privacy Notice in *Legal bases for processing (for EEA users)* apply to you.

## **What Information we Collect about You**

Information we collect directly from you: We collect information about you when you input it into the Software Services or otherwise provide it directly to us.

Account and profile information: We collect information about you when you register for an account, create or modify your profile, set preferences, sign-up for or make purchases through the Software Services. For example, you provide your contact information and, in some cases, billing information when you register for the Software Services. You may also have the option of adding a display name, profile photo, job title, and other details to your profile information to be displayed in our Software Services. We keep track of your preferences when you select settings within the Software Services.

Content you provide through our Websites: The Software Services also include our websites owned or operated by us. We collect other content that you submit to these websites, which include social media or social networking websites operated by us. For example, you provide content to us when you provide feedback or when you participate in any interactive features, surveys, contests, promotions, sweepstakes, activities or events.

Information you provide through our Support channels: The Software Services also include our customer support, where you may choose to submit information regarding a problem you are experiencing with a Software Service. Whether you designate yourself as a technical contact, open a support ticket, speak to one of our representatives directly or otherwise engage with our support team, you will be asked to provide contact information, a summary of the problem you are experiencing, and any other documentation, screenshots or information that would be helpful in resolving the issue.

Payment Information: We collect certain payment and billing information when you register for certain paid Software Services. For example, we ask you to designate an Authorised Licence Manager, including name and contact information, upon registration. You might also provide payment information, such as payment card details, which we collect via secure payment processing services.

Information we collect automatically when you use the Software Services: We collect information about you when you use our Software Services, including browsing our websites and taking certain actions within the Software Services.

Some of our Software Services are hosted at Amazon Web Service or Alibaba Cloud, so some information may also be automatically collected by them to provide hosting services to us. You can read their privacy notices here: <https://aws.amazon.com/privacy> and <https://www.alibabacloud.com/help/faq-detail/42425.htm>

Your use of the Software Services: We keep track of certain information about you when you visit and interact with any of our Software Services. This information may include the date and time you login; the features you use; the links you click on; the type, size and filenames of attachments you upload to the Software Services; frequently used search terms; and how you interact with others on the Software Services. We also collect information about the teams and people you work with and how you work with them, like who you collaborate with and communicate with most frequently.

Device and Connection Information: We collect information about your computer, phone, tablet, or other devices you use to access the Software Services. This device information includes your connection type and settings when you install, access, update, or use our Software Services. We also collect information through your device about your operating system, browser type, IP address, URLs of referring/exit pages, device identifiers, and crash data. We use your IP address and/or country preference in order to approximate your location to provide you with a better Service experience. How much of this information we collect depends on the type and settings of the device you use to access the Software Services.

Cookies and Other Tracking Technologies: Bondi Labs and our third-party partners, which may include our advertising and analytics partners, use cookies and other tracking technologies (e.g., web beacons, device identifiers and pixels) to provide functionality and to recognise you across different Software Services and devices. For more information, please see our [Cookies and Tracking Notice](#), which includes information on how to control or opt out of these cookies and tracking technologies.

Information we receive from other sources: We receive information about you from other Service users, from third-party services, from our related companies, and from our business and channel partners.

Other users of the Software Services: Other users of our Software Services may provide information about you when they submit content through the Software Services. We also receive your email address from other Service users when they provide it in order to invite you to the Software Services. Similarly, an administrator may provide your contact information when they designate you as the billing or technical contact on your company's account.

Bondi Labs Affiliates: We receive information about you from companies that are affiliates of Bondi Labs, in accordance with their terms and policies.

Bondi Labs Partners: We work with a global network of partners who provide consulting, implementation, training and other services around our products. Some of these partners also help us to market and promote our products, generate leads for us, and resell our products. We receive information from these partners, such as billing information, billing and technical contact information,

company name, what Bondi Labs products you have purchased or may be interested in, evaluation information you have provided, what events you have attended, and what country you are in.

Other Partners: We may receive information about you and your activities on and off the Software Services from third-party partners, such as advertising and market research partners who provide us with information about your interest in and engagement with, our Software Services and online advertisements.

## How we use Your Information we Collect

How we use your information we collect depends in part on which Software Services you use, how you use them, and any preferences you have communicated to us. Below are the specific purposes for which we use your information we collect about you.

To provide the Software Services and personalise your experience: We use information about you to provide the Software Services to you, including to process transactions with you, authenticate you when you log in, provide customer support, and operate and maintain the Software Services. For example, we use the name and picture (if available) you provide in your account to identify you to other Software Service users. Our Software Services also include tailored features that personalise your experience, enhance your productivity, and improve your ability to collaborate effectively with others by automatically analysing the activities of your team to provide search results, activity feeds, notifications, connections and recommendations that are most relevant for you and your team. We may also use information about you to connect you with other team members seeking your subject matter expertise. We may use your email domain to infer your affiliation with a particular organisation or industry to personalise the content and experience you receive on our websites. Where you use multiple Software Services, we combine information about you and your activities to provide an integrated experience, such as to allow you to find information from one Software Service while searching from another or to present relevant product information as you travel across our websites.

For Research and Development: We are always looking for ways to make our Software Services smarter, faster, secure, integrated, and useful to you. We use collective learnings about how people use our Software Services and feedback provided directly to us to troubleshoot and to identify trends, usage, activity patterns and areas for integration and improvement of the Software Services. In some cases, we apply these learnings across our Software Services to improve and develop similar features or to better integrate the services you use. We also test and analyse certain new features with some users before rolling the feature out to all users.

To communicate with you about the Software Services: We use your contact information to send transactional communications via email and within the Software Services, including confirming your purchases, reminding you of subscription expirations, responding to your comments, questions and requests, providing customer support, and sending you technical notices, updates, security alerts, and administrative messages. We send you email notifications when you or others interact with you on the Software Services. We also provide tailored communications based on your activity and interactions with us. For example, certain actions you take in the Software Services may automatically trigger a feature or third-party app suggestion within the Software Services that would make that

task easier. We also send you communications as you onboard to a particular Software Service to help you become more proficient in using that Software Service. These communications are part of the Software Services and in most cases, you cannot opt out of them. If an opt out is available, you will find that option within the communication itself or in your account settings.

To market, promote and drive engagement with the Software Services: We use your contact information and information about how you use the Software Services to send promotional communications that may be of specific interest to you, including by email and by displaying within the applications. These communications are aimed at driving engagement and maximising what you get out of the Software Services, including information about new features, survey requests, newsletters, and events we think may be of interest to you. We also communicate with you about new product offers, promotions and contests. You can control whether you receive these communications as described below under "Opt-out of Communications."

Customer Support: We use your information to resolve technical issues you encounter, to respond to your requests for assistance, to analyse crash information, and to repair and improve the Software Services.

For Safety and Security: We use information about you and your Software Service use to verify accounts and activity, to monitor suspicious or fraudulent activity and to identify violations of our notices.

To protect our Legitimate Business interests and Legal Rights: Where required by law or where we believe it is necessary to protect our legal rights, interests and the interests of others, we use information about you in connection with legal claims, compliance, regulatory, and audit functions, and disclosures in connection with the acquisition, merger or sale of a business.

With your Consent: We use information about you where you have given us consent to do so for a specific purpose not listed above. For example, we may publish testimonials or featured customer stories to promote the Software Services, with your permission.

Legal bases for processing (for EEA users): If you are an individual in the European Economic Area (EEA), we collect and process information about you only where we have legal bases for doing so under applicable EU laws. The legal bases depend on the Software Services you use and how you use them. This means we collect and use your information only where:

- We need it to provide you the Software Services, including to operate the Software Services, provide customer support and personalised features and to protect the safety and security of the Software Services;
- It satisfies a legitimate interest (which is not overridden by your data protection interests), such as for research and development, to market and promote the Software Services and to protect our legal rights and interests;
- You give us consent to do so for a specific purpose; or
- We need to process your data to comply with a legal obligation.

If you have consented to our use of information about you for a specific purpose, you have the right to change your mind at any time, but this will not affect any processing that has already taken place. Where we are using your information because we or a third party (e.g. your employer) have a legitimate interest to do so, you have the right to object to that use though, in some cases, this may mean no longer using the Software Services.

## How we Share Information we Collect

We make performance and productivity tools, and we want them to work well for you. This means sharing information through the Software Services and with certain third parties. We share information we collect about you in the ways discussed below, including in connection with possible business transfers, but we are not in the business of selling information about you to advertisers or other third parties.

### Sharing with other Software Service users

When you use the Software Services, we share certain information about you with other Software Service users.

For collaboration: You may be able to create content, which may contain information about you, and grant permission to others to see, share, edit, copy and download that content based on settings you or your administrator (if applicable) select. Some of the collaboration features of the Software Services display some or all of your profile information to other Software Service users when you share or interact with specific content.

Managed Accounts and Administrators: If you register or access the Software Services using an email address with an account that is owned by your employer or organisation, and such organisation wishes to establish an account or site, certain information about you including your name, profile picture, contact info, content and past use of your account may become accessible to that organisation's administrator and other Software Service users sharing the same account. If you are an administrator for a particular site or group of users within the Software Services, we may share your contact information with current or past Software Service users, for the purpose of facilitating Software Service-related requests.

### Sharing with Third Parties

We share information with third parties that help us operate, provide, improve, integrate, customise, support and market our Software Services.

Service Providers: We work with third-party service providers to provide website and application development, hosting, maintenance, backup, storage, virtual infrastructure, payment processing, analysis and other services for us, which may require them to access or use information about you. If a service provider needs to access information about you to perform services on our behalf, they do so under close instruction from us, including policies and procedures designed to protect your information.

Bondi Labs Partners: We work with third parties who provide consulting, sales, and technical services

to deliver and implement customer solutions around the Software Services. We may share your information with these third parties in connection with their services, such as to assist with billing and collections, to provide localised support, and to provide customisations. We may also share information with these third parties where you have agreed to that sharing.

Third Party Apps: You, your administrator or other Software Service users may choose to add new functionality or change the behaviour of the Software Services by installing third party apps within the Software Services. Doing so may give third-party apps access to your account and information about you like your name and email address, and any content you choose to use in connection with those apps. If you are a technical or billing contact listed on an account, we share your details with the third-party app provider upon installation. Third-party app policies and procedures are not controlled by us, and this privacy notice does not cover how third-party apps use your information. We encourage you to review the privacy notices of third parties before connecting to or using their applications or services to learn more about their privacy and information handling practices. If you object to information about you being shared with these third parties, please uninstall the app.

Links to Third Party Sites: The Software Services may include links that direct you to other websites or services whose privacy practices may differ from ours. If you submit information to any of those third-party sites, your information is governed by their privacy policies, not this notice. We encourage you to carefully read the privacy policy of any website you visit.

Social Media Widgets: The Software Services may include links that direct you to other websites or services whose privacy practices may differ from ours. Your use of and any information you submit to any of those third-party sites is governed by their privacy policies, not this notice.

Third-Party Widgets: Some of our Software Services contain widgets and social media features, such as the Twitter "tweet" button. These widgets and features collect your IP address, which page you are visiting on the Software Services, and may set a cookie to enable the feature to function properly. Widgets and social media features are either hosted by a third party or hosted directly on our Software Services. Your interactions with these features are governed by the privacy policy of the company providing it.

With your Consent: We share information about you with third parties when you give us consent to do so. For example, we often display personal testimonials of satisfied customers on our public websites. With your consent, we may post your name alongside the testimonial.

Compliance with Enforcement Requests and Applicable Laws; Enforcement of Our Rights: In exceptional circumstances, we may share information about you with a third party if we believe that sharing is reasonably necessary to (a) comply with any applicable law, regulation, legal process or governmental request, including to meet national security requirements, (b) enforce our agreements, policies and terms of service, (c) protect the security or integrity of our products and services, (d) protect Bondi Labs, our customers or the public from harm or illegal activities, or (e) respond to an emergency which we believe in good faith requires us to disclose information to assist in preventing the death or serious bodily injury of any person.

## Sharing with Affiliated Companies

We share information we collect with affiliated companies and, in some cases, with prospective affiliates. Affiliated companies are companies owned or operated by us. The protections of this privacy notice apply to the information we share in these circumstances.

Bondi Labs companies: We share information we have about you with other Bondi Labs corporate affiliates in order to operate and improve products and services and to offer other Bondi Labs affiliated services to you. This includes companies that own or operate the services.

Business Transfers: We may share or transfer information we collect under this privacy notice in connection with any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company. You will be notified via email and/or a prominent notice on the Software Services if a transaction takes place, as well as any choices you may have regarding your information.

## How we Store and Secure Information we Collect

### Information Storage and Security

We use data hosting service providers in Australia and the United States to host the information we collect, and we use technical measures to secure your data. The primary location of user data and data uploaded to the Software Services is a datacentre in Australia operated by our third-party cloud hosting provider, Amazon Web Software Services ("AWS"). AWS is a participant in the EU-US Privacy Shield, under which transfers of personal data to Australia are authorised.

While we implement safeguards designed to protect your information, no security system is impenetrable and due to the inherent nature of the Internet, we cannot guarantee that data, during transmission through the Internet or while stored on our systems or otherwise in our care, is absolutely safe from intrusion by others.

### How long we Keep Information

How long we keep information we collect about you depends on the type of information, as described in further detail below. After such time, we will either delete or anonymise your information or, if this is not possible (for example, because the information has been stored in backup archives), then we will securely store your information and isolate it from any further use until deletion is possible.

Account Information: We retain your account information for as long as your account is active and a reasonable period thereafter in case you decide to re-activate the Software Services. We also retain some of your information as necessary to comply with our legal obligations, to resolve disputes, to enforce our agreements, to support business operations, and to continue to develop and improve our Software Services. Where we retain information for product improvement and development, we take steps to eliminate information that directly identifies you, and we only use the information to uncover collective insights about the use of our Software Services, not to specifically analyse personal characteristics about you.

Information you share on the Software Services: If your account is deactivated or disabled, some of your information and the content you have provided will remain in order to allow your team members or other users to make full use of the Software Services.

Managed Accounts: If the Software Services are made available to you through an organisation (e.g., your employer), we retain your information as long as required by the administrator of your account. For more information, see "Managed Accounts and Administrators" above.

Marketing information: If you have elected to receive marketing emails from us, we retain information about your marketing preferences for a reasonable period of time from the date you last expressed interest in our Software Services, such as when you last opened an email from us or ceased using your Bondi Labs account. We retain information derived from cookies and other tracking technologies for a reasonable period of time from the date such information was created.

### **How to Access and Control your Information**

You have certain choices available to you when it comes to your information. Below is a summary of those choices, how to exercise them and any limitations.

#### **Your Choices**

You have the right to request a copy of your information, to object to our use of your information (including for marketing purposes), to request the deletion or restriction of your information, or to request your information in a structured, electronic format. Below, we describe the tools and processes for making these requests. You can exercise some of the choices by logging into the Software Services and using settings available within the Software Services or your account. Where the Software Services are administered for you by an administrator (see "Notice to Authorised Users" below), you may need to contact your administrator to assist with your requests first. For all other requests, you may contact us as provided in the Contact Us section below to request assistance.

Your request and choices may be limited in certain cases, as set out in the Privacy Act 1988 (Cth): for example, if fulfilling your request would reveal information about another person, or if you ask to delete information which we or your administrator are permitted by law or have compelling legitimate interests to keep. Where you have asked us to share data with third parties, for example, by installing third-party apps, you will need to contact those third-party service providers directly to have your information deleted or otherwise restricted. If you have unresolved concerns, you may have the right to complain to a data protection authority in the country where you live, where you work or where you feel your rights were infringed.

Access and Update your Information: Our Software Services and related documentation give you the ability to access and update certain information about you from within the Software Service. For example, you can access your profile information from your account and search for content containing information about you using key word searches in the Software Service. You can update your profile information within your profile settings and modify content that contains information about you using the editing tools associated with that content.

Deactivate your Account: If you no longer wish to use our Software Services, you or your administrator may be able to deactivate your Software Services account. If you can deactivate your own account, that setting is available to you in your account settings. Otherwise, please contact your administrator. If you are an administrator and are unable to deactivate an account through your administrator settings, please contact Bondi Labs support. Please be aware that deactivating your account does not delete your information; your information remains visible to other Software Service users based on your past participation within the Software Services. For more information on how to delete your information, see below.

Delete your Information: Our Software Services and related documentation give you the ability to delete certain information about you from within the Software Service. For example, you can remove content that contains information about you using the key word search and editing tools associated with that content, and you can remove certain profile information within your profile settings. Please note, however, that we may need to retain certain information for record keeping purposes, to complete transactions or to comply with our legal obligations.

Request that we stop using your Information: In some cases, you may ask us to stop accessing, storing, using and otherwise processing your information where you believe we don't have the appropriate rights to do so. For example, if you believe a Software Services account was created for you without your permission or you are no longer an active user, you can request that we delete your account as provided in this notice. Where you gave us consent to use your information for a limited purpose, you can contact us to withdraw that consent, but this will not affect any processing that has already taken place at the time. You can also opt-out of our use of your information for marketing purposes by contacting us, as provided below. When you make such requests, we may need time to investigate and facilitate your request. If there is delay or dispute as to whether we have the right to continue using your information, we will restrict any further use of your information until the request is honoured or the dispute is resolved, provided your administrator does not object (where applicable). If you object to information about you being shared with a third-party app, please disable the app or contact your administrator to do so.

Opt-out of Communications: You may opt out of receiving promotional communications from us by using the unsubscribe link within each email, updating your email preferences within your Software Service account settings menu, or by contacting us as provided below to have your contact information removed from our promotional email list or registration database. Even after you opt out from receiving promotional messages from us, you will continue to receive transactional messages from us regarding our Software Services. You can opt out of some notification messages in your account settings.

Turn off Cookie Controls: Relevant browser-based cookie controls are described in our Cookies & Tracking Notice.

Send "Do Not Track" Signals: Some browsers have incorporated "Do Not Track" (DNT) features that can send a signal to the websites you visit indicating you do not wish to be tracked. Because there is not yet a common understanding of how to interpret the DNT signal, our Software Services do

not currently respond to browser DNT signals. You can use the range of other tools we provide to control data collection and use, including the ability to opt out of receiving marketing from us as described above.

**Data Portability:** Data portability is the ability to obtain some of your information in a format you can move from one service provider to another (for instance, when you transfer your mobile phone number to another carrier). Depending on the context, this may apply to some of your information, but not to all of your information. Should you request it, we will provide you with an electronic file of your basic account information and the information you create on the spaces you under your sole control.

## **How we Transfer Information we Collect Internationally**

### **International Transfers of Information we Collect**

We collect information globally and primarily store that information in Australia and the United States. We transfer, process and store your information outside of your country of residence, to wherever we or our third-party service providers operate for the purpose of providing you the Software Services. Whenever we transfer your information, we take steps to protect it.

**International transfers within the Bondi Labs Affiliates:** To facilitate our global operations, we transfer information to either Australia or the United States and allow access to that information from countries in which the Bondi Labs owned or operated affiliates have operations for the purposes described in this notice. These countries may not have equivalent privacy and data protection laws to the laws of many of the countries where our customers and users are based. When we share information about you within and among Bondi Labs corporate affiliates, we make use of standard contractual data protection clauses, which have been approved by the European Commission, and we rely on the EU-U.S. and Swiss-U.S. Privacy Shield Framework to safeguard the transfer of information we collect from the European Economic Area and Switzerland.

**International Transfers to Third Parties:** Some of the third parties described in this privacy notice, which provide services to us under contract, are based in other countries that may not have equivalent privacy and data protection laws to the country in which you reside. When we share information of customers in the European Economic Area or Switzerland, we make use of the EU-U.S. and Swiss-U.S. Privacy Shield Frameworks, European Commission-approved standard contractual data protection clauses, binding corporate rules for transfers to data processors, or other appropriate legal mechanisms to safeguard the transfer.

A list of our third-parties providing data processing services to us can be viewed here: [Data Subprocessors](#)

## Other important Privacy Information

### Notice to Authorised Users

Many of our products are intended for use by organisations. Where the Software Services are made available to you through an organisation (e.g. your employer), that organisation is the administrator of the Software Services and is responsible for the accounts and/or Software Service sites over which it has control. If this is the case, please direct your data privacy questions to your administrator, as your use of the Software Services is subject to that organisation's policies. We are not responsible for the privacy or security practices of an administrator's organisation, which may be different than this notice.

Administrators are able to:

- require you to reset your account password;
- restrict, suspend or terminate your access to the Software Services;
- access information in and about your account;
- access or retain information stored as part of your account;
- install or uninstall third-party apps or other integrations

In some cases, administrators can also:

- restrict, suspend or terminate your account access;
- change the email address associated with your account;
- change your information, including profile information;
- restrict your ability to edit, restrict, modify or delete information

Even if the Software Services are not currently administered to you by an organisation, if you use an email address provided by an organisation (such as your work email address) to access the Software Services, then the owner of the domain associated with your email address (e.g. your employer) may assert administrative control over your account and use of the Software Services at a later date. You will be notified if this happens.

If you do not want an administrator to be able to assert control over your account or use of the Software Services, use your personal email address to register for or access the Software Services. If an administrator has not already asserted control over your account or access to the Software Services, you can update the email address associated with your account through your account settings in your profile. Once an administrator asserts control over your account or use of the Software Services, you will no longer be able to change the email address associated with your account without administrator approval.

Please contact your organisation or refer to your administrator's organisational policies for more information.

## European Union General Data Protection Regulation 2016/679

For the purposes of clarity and for the avoidance of doubt, with reference to the European Union General Data Protection Regulation 2016/679 (“GDPR”), you acknowledge and agree:

- the customer is the *controller* in respect of your personal data and sensitive personal data, such as account registration details and your activities;
- Bondi Labs is the *processor* of data in relation to you and is only acting on the instruction of the *controller*;
- To facilitate academic research, industry benchmarks, indices and enhancements to our Software Services, you consent to Bondi Labs using the data derived from your use of the Software Services in an aggregated, anonymous and non-identifiable manner.

### Our policy towards Children

The Software Services are not directed to individuals under 16. We do not knowingly collect personal information from children under 16. If we become aware that a child under 16 has provided us with personal information, we will take steps to delete such information. If you become aware that a child has provided us with personal information, please contact our support services.

### Changes to our Privacy Notice

We may change this privacy notice from time to time. We will post any privacy notice changes on this page and, if the changes are significant, we will provide a more prominent notice by adding a notice on the Software Services homepages, login screens, or by sending you an email notification. We will also keep prior versions of this Privacy Notice in an archive for your review. We encourage you to review our privacy notice whenever you use the Software Services to stay informed about our information practices and the ways you can help protect your privacy.

If you disagree with any changes to this privacy notice, you will need to stop using the Software Services and deactivate your account(s), as outlined above.

### Contact Us

Your information is controlled by Bondi Labs Technologies Pty Ltd. If you have questions or concerns about how your information is handled, please direct your inquiry to Bondi Labs Australia Pty Ltd via email at [privacy@bondilabs.com](mailto:privacy@bondilabs.com), which we have appointed to be responsible for facilitating such inquiries or, if you are a resident of the European Economic Area, please contact our EU Representative.

Congratulations! You’ve reached the end. Thanks for taking the time to learn about our Privacy Notice; we trust our Software Services will assist you to enhance your decision making and improve your performance and productivity.